# IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF TEXAS WACO DIVISION

SCANNING TECHNOLOGIES	§	
INNOVATIONS, LLC,	§	
	§	
Plaintiff,	§	Case No: 6:21-cv-00448
	§	
VS.	§	PATENT CASE
	§	
THUNDER DATA SYSTEMS, INC.,	§	
	§	
Defendant.	§	
	§	

### **ORIGINAL COMPLAINT**

Pursuant to F.R.C.P. 15(a)(1)(B), Plaintiff Scanning Technologies Innovations, LLC ("Plaintiff" or "STI") files this Original Complaint against Thunder Data Systems, Inc. ("Defendant" or "TDSI") for infringement of United States Patent No. 10,600,101 (hereinafter "the '101 Patent").

#### **PARTIES AND JURISDICTION**

- 1. This is an action for patent infringement under Title 35 of the United States Code. Plaintiff is seeking injunctive relief as well as damages.
- 2. Jurisdiction is proper in this Court pursuant to 28 U.S.C. §§ 1331 (Federal Question) and 1338(a) (Patents) because this is a civil action for patent infringement arising under the United States patent statutes.
- 3. Plaintiff is a Texas limited liability company having an address of 1 East Broward Boulevard, Suite 700, Ft. Lauderdale, FL 33301.
- 4. On information and belief, Defendant is a Texas corporation having a place of business at 3005 S. Lamar Blvd., D-109, #254, Austin, TX 78704. On information and belief,

Defendant may be served through its registered agent, Dawn Green, 3736 Bee Caves Rd., #1126, Austin, TX 78746.

- 5. On information and belief, this Court has personal jurisdiction over Defendant because Defendant has committed, and continues to commit, acts of infringement in this District, has conducted business in this District, and/or has engaged in continuous and systematic activities in this District.
- 6. On information and belief, Defendant's instrumentalities that are alleged herein to infringe were and continue to be used, imported, offered for sale, and/or sold in this District.

#### **VENUE**

7. Venue is proper in this District 28 U.S.C. §1400(b) because Defendant is deemed to reside in this District. Alternatively, acts of infringement are occurring in this District and Defendant has a regular and established place of business in this District.

# COUNT I (INFRINGEMENT OF UNITED STATES PATENT NO. 10,600,101)

- 8. Plaintiff incorporates paragraphs 1 through 7 herein by reference.
- 9. This cause of action arises under the patent laws of the United States and, in particular, under 35 U.S.C. §§ 271, et seq.
- 10. Plaintiff is the owner by assignment of the '101 Patent with sole rights to enforce the '101 Patent and sue infringers.
- 11. A copy of the '101 Patent, titled "Systems and Methods for Indicating the Existence of Accessible Information Pertaining to Articles of Commerce," is attached hereto as Exhibit A.
- 12. The '101 Patent is valid, enforceable, and was duly issued in full compliance with Title 35 of the United States Code.

- 13. The '101 Patent describes systems and methods for downloading a look-up table from a server database to a mobile device via a communication network. '101 Patent, Abstract. The look-up table is configured to store a plurality of code numbers associated with articles of commerce and a plurality of information link indicators. *Id.* Each indicator is associated with a respective code and article of commerce, and indicates the existence of a link to information about the article of commerce. *Id.*
- 14. The '101 Patent recognizes problems associated with prior systems including that the mobile devices of prior systems take time to connect to the Internet in order to access product information. '101 Patent, 1:59-67. Also, prior systems don't readily indicate whether there is a link to additional information about the product. *Id*.
- 15. Thus, the '101 Patent recognized a need to allow a consumer to readily determine whether product information is available for a product having an associated product code. '101 Patent, 2: 3:11. A further need existed for a mobile device to allow a consumer offline access to immediately determine whether the product information was available. *Id*.
- 16. In certain embodiments, the '101 Patent includes a mobile device that is configured to download a look-up table from a server and store the look-up table in a local database. '101 Patent, 2:35-48. In response to receiving scan information regarding a product code, a processing device on the mobile device is configured to look up the code in the look-up table to determine whether or not a link to information about the associated product is available. *Id*.
- 17. The '101 Patent solves problems with the art that are rooted in computer technology and that are associated with inventory management and the retrieval of information associated with articles of commerce. The '101 Patent claims do not merely recite the

performance of some business practice known from the pre-Internet world along with the requirement to perform it on the Internet.

- 18. The improvements of the '101 Patent and the features recited in the claims in the '101 Patent provide improvements to conventional hardware and software systems and methods. The improvements render the claimed invention of the '101 Patent non-generic in view of conventional components.
- 19. The improvements of the '101 Patent and the features recitations in the claims of the '101 Patent are not those that would be well-understood, routine or conventional to one of ordinary skill in the art at the time of the invention.
- 20. Upon information and belief, Defendant has infringed and continues to infringe one or more claims, including at least Claim 1, of the '101 Patent by making, using, importing, selling, and/or offering for sale an event ticket management system covered by one or more claims of the '101 Patent. Defendant has infringed and continues to infringe the '101 Patent directly in violation of 35 U.S.C. § 271.
- 21. Defendant sells, offers to sell, and/or uses an inventory system including, without limitation, the ThunderTix ticket management system, any associated apps, hardware and/or software, and any similar products (collectively, "Product"), which infringe at least Claim 1 of the '101 Patent.
- 22. The Product provides an application for scanning codes to obtain a decoded link, which contains information about an article of commerce. Among other things, the Product provides an event ticket management solution in which a ticket can be scanned (e.g., by way of a code present on the ticket) to obtain a decoded link, which contains information about an article of commerce (e.g., to display information related to a ticket when the code is scanned). Certain

aspects of this element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.

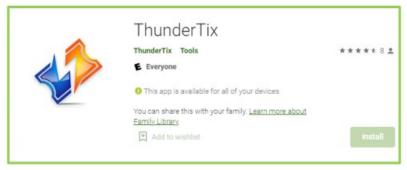
## Mobile Barcode Ticket Scanner



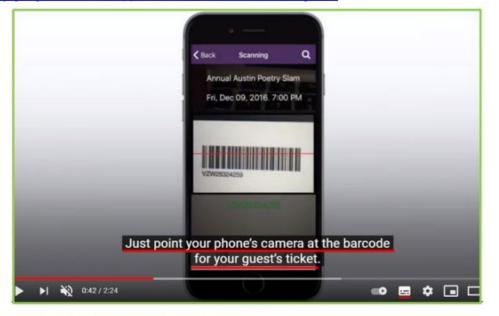
We offer several barcode scanner options. Our free mobile apps are the most popular choices and are available as both an <a href="iOS App">iOS App</a> (iPhone, iPad and iPod Touch) and an <a href="Android App">Android App</a> (i.e. Samsung Galaxy or Note). Use the apps and/or handheld ticket scanners with any number of devices simultaneously and at multiple gates and entrances.

Both barcode ticket scanning apps are designed for speed and efficiency and scan from both paper tickets and the screens of mobile devices. Simply face your camera at the barcode and the moment it's in focus, the app will automatically scan and submit the barcode for validation before quickly preparing for the next scan. No zooming, focusing or "snapping a picture" required.

Source: https://www.thundertix.com/features/barcode-ticket-scanner/

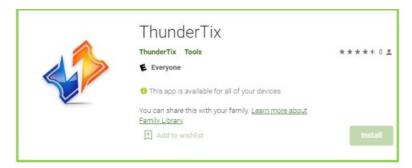


Source: https://play.google.com/store/apps/details?id=com.thundertix&gl=US

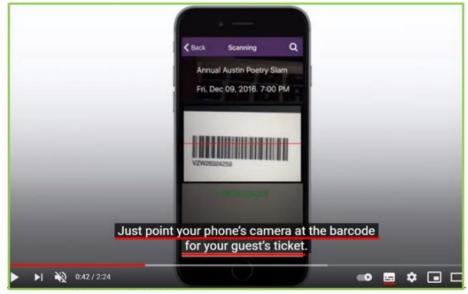


Source: https://www.youtube.com/watch?v=vMRPEFiTX0o&t=35s

23. The Product incorporates and/or uses a mobile device comprising a portable handheld housing and a communication interface configured to enable the mobile device to communicate with a communication network. For example, the Product incorporates a handheld device (e.g., mobile device with Product software) and a communication interface (i.e., cloud-based communication interface and/or Internet) configured to enable the handheld device to communicate with a communication network. Certain aspects of this element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.



Source: https://play.google.com/store/apps/details?id=com.thundertix&gl=US



Source: https://www.youtube.com/watch?v=vMRPEFiTX0o&t=35s



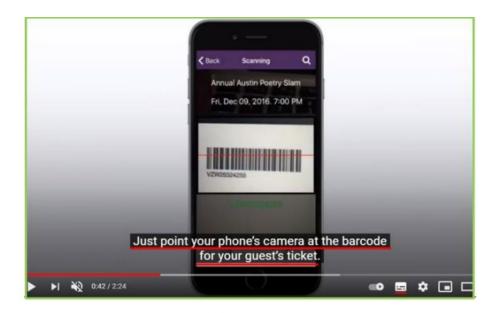
ThunderTix is in the cloud. That means your tickets are available for purchase with high reliability even with expected spikes in demand.

- ✓ High Scalability Like an accordion, ThunderTix cloud ticketing software expands and contracts to meet demand.
- ✓ Cost Savings Being in the cloud, using a platform as a service (PaaS), means we do not spend money on buying and maintaining our own network of computer hardware. That cost savings is PaaS-ed along to you!
- ✓ Always On The very nature of cloud ticketing software permeates itself into other aspects of our service and is what enables you to sell tickets 24/7 whenever your buyers have the impulse.

When comparing online ticketing software, be sure to check if it is "self hosted" or "in the cloud" as it is an important distinction. Here's why...

Source: https://www.thundertix.com/features/thundertix-cloud-ticketing-software/

24. The Product uses a signal processing device and a visual input device, the visual input device affixed within the portable handheld housing. For example, a visual input device (e.g., camera for scanning barcode) and signal processing device (i.e., processor of handheld device) are affixed within the portable handheld housing (e.g., the housing of the mobile device). The mobile device camera is used to scan a code and, via the Product's server, obtain details related to a particular product (e.g., details about the ticket and event associated with the ticket). Certain aspects of this element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.



Source: https://www.youtube.com/watch?v=vMRPEFiTX0o&t=35s

With an active ThunderTix account, tickets are validated to the Cloud in real-time. There is no limit to the number of users scanning tickets at the event and the app can be used in combination with multiple devices — iOS and Android, phone or tablet.

Source: https://play.google.com/store/apps/details?id=com.thundertix&ql=US

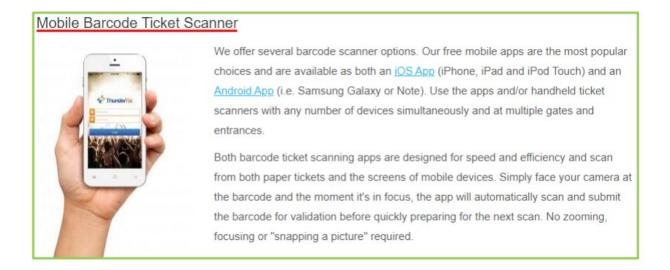
This app serves as a barcode scanner to use at the entrance of your events in conjunction with a ThunderTix account.

The scanner quickly scans and transmits each barcode scanned (C128 barcodes) with visuals, sounds and haptic responses.

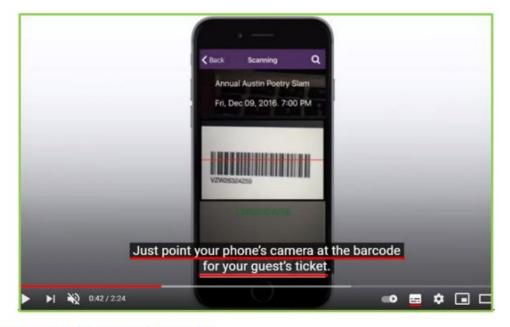
Staff members will see the name of the ticket buyer, their ticket type and seat assignment, if applicable, at the time of any valid scan along with any additional notes posted to the order.

Source: https://play.google.com/store/apps/details?id=com.thundertix&hl&gl=US

25. The Product comprises digital files associated with the mobile device. For example, the Product application has digital files (e.g., code image files, logos, and digital product information) associated with the mobile device. Certain aspects of this element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.



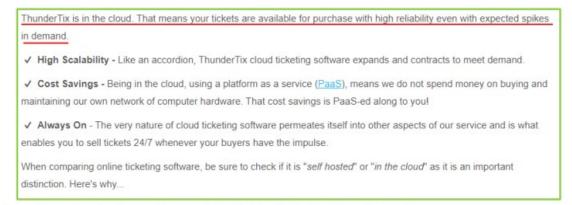
Source: https://www.thundertix.com/features/barcode-ticket-scanner/



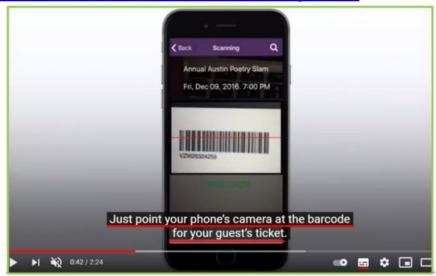
Source: https://www.youtube.com/watch?v=vMRPEFiTX0o&t=35s

26. The Product also includes a server in communication with the communication network, the server comprising a server database configured to store a look-up table that includes at least a plurality of bar codes associated with a plurality of articles of commerce. For example, the Product app communicates with a server through the communication network. The server has a look-up table (i.e., remote database) that includes at least a plurality of barcodes associated

with a plurality of articles of commerce (e.g., description of the products). Also, the server database contains codes, each having associated information about the tickets and/or guests. Certain aspects of this element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.



Source: https://www.thundertix.com/features/thundertix-cloud-ticketing-software/



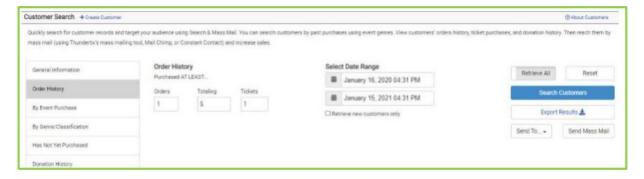
Source: https://www.youtube.com/watch?v=vMRPEFiTX0o&t=35s

# Complete Customer Tools

- ✓ Import Don't lose data switching to a new online ticketing software. Use our template to include all of your existing customer data within one single spreadsheet and we'll import your entire customer list when you get started.
- ✓ **Search** Basic look-ups of your customers are fast and easy. Helpful when speaking to a buyer in-person or over the telephone and allow you to process an order with all customer data automatically auto-filled into the order.
- ✓ Edit Editing and annotating customer database records helps ensure accuracy, making the data that much more valuable. A quick correction to an email address will prevent newsletters from bouncing, while annotating individual records ("This is a VIP!") can help staff provide personalized customer service.
- ✓ Export More advanced searches can be performed for accounting purposes or as a precursor to exporting data to a mailing list program like Constant Contact. ThunderTix is integrated with MailChimp for automatic exports of customer data into your pre-created lists.

When choosing online ticketing software, be sure and compare how your customer information is used. Some ticketing software companies claim ownership of your customer data and sell it to third parties for mass email marketing. ThunderTix never makes use of your customer data for our own purposes. Your Customers, Your Data.

Source: https://www.thundertix.com/features/customer-database-management/



Source: https://www.thundertix.com/features/customer-database-management/

27. The look-up table also stores a plurality of information link indicators, each information link indicator associated with a respective bar code and article of commerce. For example, the look-up table (i.e., remote database accessed by the Product app/software) also stores a plurality of information link indicators (e.g., link indicating scanned product and/or validation of scanned code details associated with the product, such as details associated with the ticket and/or the event associated with the ticket; or indicating product availability and/or inventory) indicating information associated with a respective code. Certain aspects of this

element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.

# Complete Customer Tools

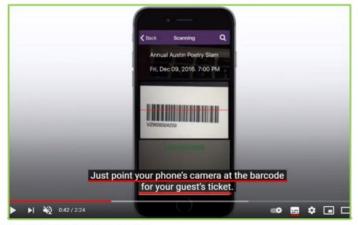
- ✓ Import Don't lose data switching to a new online ticketing software. Use our template to include all of your existing customer data within one single spreadsheet and we'll import your entire customer list when you get started.
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- ✓ Edit Editing and annotating customer database records helps ensure accuracy, making the data that much more valuable. A quick correction to an email address will prevent newsletters from bouncing, while annotating individual records ("This is a VIP!") can help staff provide personalized customer service.
- ✓ Export More advanced searches can be performed for accounting purposes or as a precursor to exporting data to a mailing list program like Constant Contact. ThunderTix is <u>integrated with MailChimp</u> for automatic exports of customer data into your pre-created lists.

When choosing online ticketing software, be sure and compare how your customer information is used. Some ticketing software companies claim ownership of your customer data and sell it to third parties for mass email marketing. ThunderTix never makes use of your customer data for our own purposes. **Your Customers, Your Data.** 

Source: https://www.thundertix.com/features/customer-database-management/

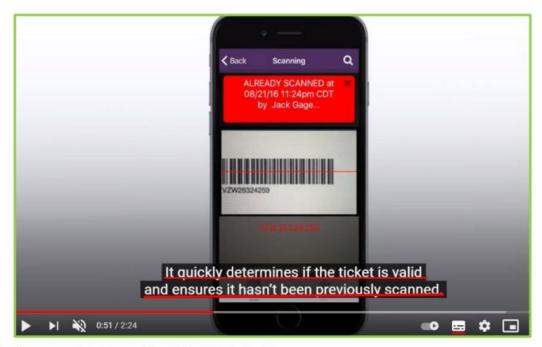


Source: https://www.thundertix.com/features/customer-database-management/



Source: https://www.youtube.com/watch?v=vMRPEFiTX0o&t=35s

28. Each information link indicator is configured as a status signal indicating the existence or absence of a link to information pertaining to a respective article of commerce, the link being made to the information via the communication network. For example, each information link which is obtained by scanning a code indicates a status signal indicating the existence or absence of a link to information about a respective article of commerce (e.g., link indicating validation of scanned QR code ticket and details associated with ticket). The information associated with the link is retrieved through the communication network. Certain aspects of this element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.



Source: https://www.youtube.com/watch?v=vMRPEFiTX0o&t=35s

With an active ThunderTix account, tickets are validated to the Cloud in real-time. There is no limit to the number of users scanning tickets at the event and the app can be used in combination with multiple devices — iOS and Android, phone or tablet.

Source: https://play.google.com/store/apps/details?id=com.thundertix&hl&gl=US

- 29. The visual input device is configured to scan an image of an article of commerce, decode the image to obtain a code and forward data from the scanned image to the signal processing device. For example, the visual input device (i.e., handheld device camera) is configured to scan an image of a code associated with an article of commerce. After scanning the code, the code is decoded using Product software, which may be located on the mobile device, to retrieve information about the product. The information is forwarded to the signal processing device (i.e., processor of mobile device). Certain aspects of this element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.
- 30. In response to receiving the bar code, the signal processing device (i.e., mobile device) is configured to look up the code in the look-up table (i.e., remote database) to determine

from a respective information link (e.g., link to ticket/event information) whether or not information pertaining to an article of commerce associated with the code (information about the associated ticket/event) may be accessed via the communication network. Certain aspects of this element are illustrated in the screenshots below and/or those provided in connection with other allegations herein.

- 31. Defendant's actions complained of herein will continue unless Defendant is enjoined by this court.
- 32. Defendant's actions complained of herein are causing irreparable harm and monetary damage to Plaintiff and will continue to do so unless and until Defendant is enjoined and restrained by this Court.
  - 33. Plaintiff is in compliance with 35 U.S.C. § 287.

### PRAYER FOR RELIEF

WHEREFORE, Plaintiff asks the Court to:

- (a) Enter judgment for Plaintiff on this Complaint on all causes of action asserted herein;
- (b) Enter an Order enjoining Defendant, its agents, officers, servants, employees, attorneys, and all persons in active concert or participation with Defendant who receive notice of the order from further infringement of United States Patent No. 10,600,101 (or, in the alternative, awarding Plaintiff a running royalty from the time of judgment going forward);
- (c) Award Plaintiff damages resulting from Defendant's infringement in accordance with 35 U.S.C. § 284;
  - (d) Award Plaintiff pre-judgment and post-judgment interest and costs; and
  - (e) Award Plaintiff such further relief to which the Court finds Plaintiff entitled under

law or equity.

Dated: April 30, 2021 Respectfully submitted,

/s/ Jay Johnson

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